

Cisco Jabber

How Do I Setup A Wireless Headset in Jabber?

The instructions below are general instructions on setting and pairing a wireless headset to your computer and use for Jabber.

Note: We are using the **Plantronics Savi W445** model as an example and your headset or USB adapter may look different.

To get started:

1. Power on your **headset**.



2. The wireless headsets comes with a USB adapter. Connect your **USB adapter** to the computer. If this is the first time you are connecting, wait for the installation process to complete.

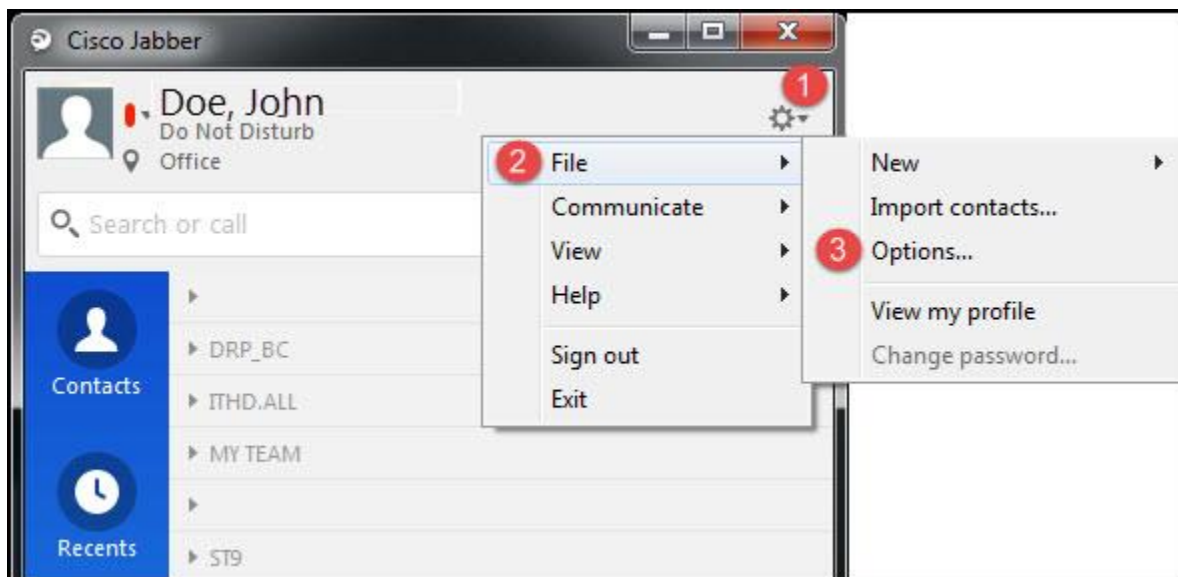


Note: If your wireless headset is a Bluetooth headset, you may need to pair your device with your Bluetooth enabled device (computer, mobile, etc.) For instructions on pairing and setting up your Bluetooth wireless headset, please refer to your headset manufacturer setup guides.



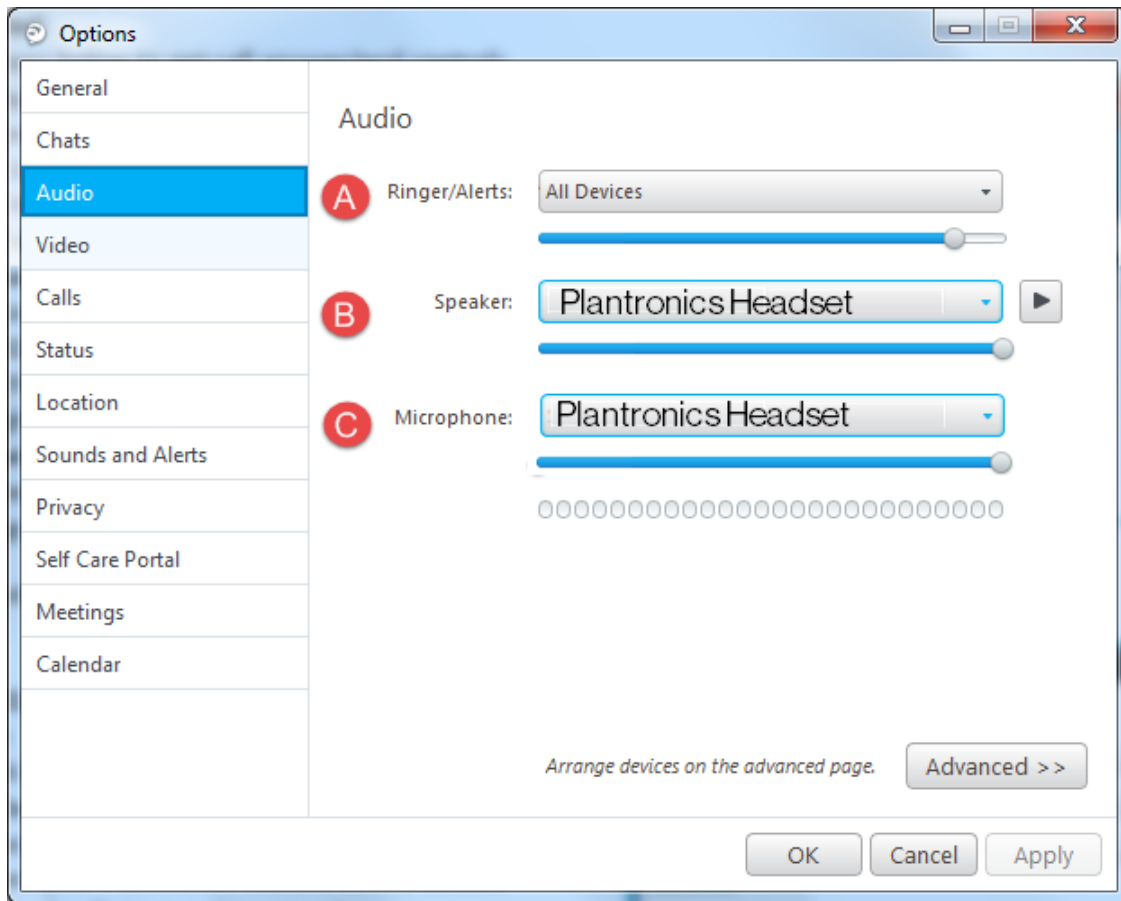
Bluetooth USB Adapter

3. To Configure Jabber to always route your call audio to your headset: In the Jabber window, click on the **gear icon** in the upper right corner then go to **File > Options**.



4. In the **Options** window, select **Audio**.
5. Select your **headset** as the default device for the **Speaker** (output) and **Microphone** (input).
6. In addition, by default the ringer/alert sound typically come through your PC speakers. However, if you would like to have the alerts comes through the headset only, change the **Ringers/Alerts** to your headset.

7. When you are finished, click **Apply and OK**.



Now you are ready to make and receive calls in Jabber using your headset.

If you have a **Plantronics Headset** and still having trouble, you can [contact Plantronics Support](#) and get assistance with an expert.