How to Login Jabber - First Time (Getting Started)

The steps below will assist you on how to login to Jabber for the first time or after resetting the Jabber client on your desktop computer.

1. Open the Cisco Jabber application.

2. You will be prompted with a login screen. Some users may be prompted with a Continue button or a Sign In button Jabber login screen.

3. If you have a Continue button screen (see above left), you must first enter your Username@company.com and click Continue.

   The Username is __________
If you have a Sign In button screen (see above right), just enter your Password you use to login to your computer. The Username should already be populated.

If the Username is blank, enter your User ID and Password you use to login to your computer.

4. Click Sign In.

5. The system signs you in.

6. If you are prompted to create a new location after logging in, enter your location info and click Create.