

# Cisco Jabber

## How Do I Login to Jabber?

To login to Jabber, follow these steps below.

1. First verify if your login screen in Jabber has a **Continue screen** or a **Sign In screen** (Some users with an older version of Jabber may be prompted with a **Continue** screen when a new install or reset has been performed.)

**Note:** See below examples of the different screens.



2. If you have the **Continue button** (see above left), you must first enter your **Username@company.com** and click **Continue**.
3. If you have the **Sign In button** (see above right), just enter your Password you use to login to your computer. The **Username** should already be populated.

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4. Click on **Sign In**.



The image shows the Cisco Jabber login interface. At the top is the Cisco Jabber logo, which consists of a blue speech bubble containing a stylized white 'J'. Below the logo is the text 'Cisco Jabber'. Underneath is the instruction 'Enter your username and password for Phone Services.' followed by two input fields: 'Username' and 'Password'. Below these fields is a checkbox labeled 'Automatic sign-in'. At the bottom is a blue 'Sign In' button with a red arrow pointing to the right.

5. If you are still having trouble logging in, try resetting the Jabber client.