

Cisco Jabber

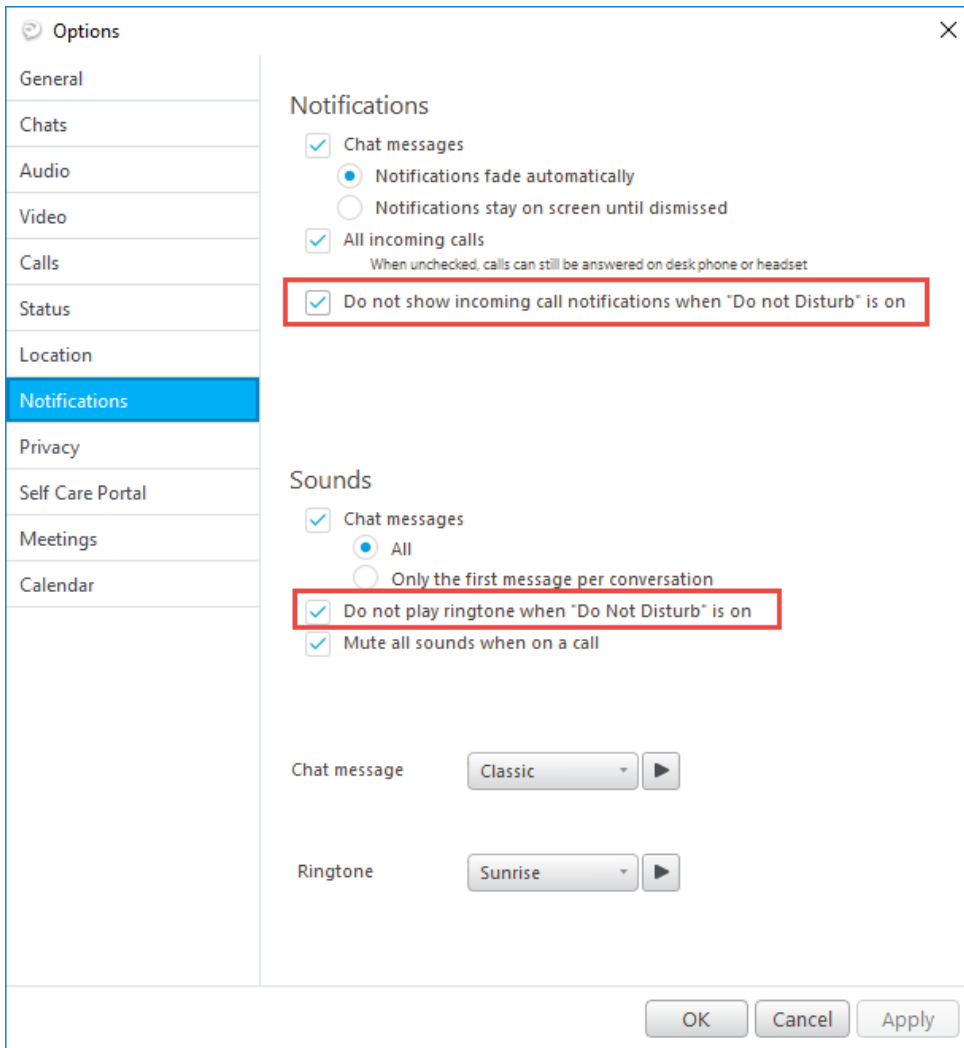
How Do I Turn Off Chats or Calls In Do Not Disturb Presence for Jabber?

Jabber **Do Not Disturb** presence by default will have the following settings enabled for incoming chats or calls:

- Incoming call alerts will be turned off and blocked
- Incoming chat notification sounds will be turned off, but incoming chats cannot be blocked. You'll still get message alerts but no sound.

If you are getting call alerts or chat notification sounds in Jabber, ensure your options are set correctly.

1. Go to your Jabber options screen.
2. Ensure the following is checked:
 - Do not show incoming call alerts when in Do not Disturb
 - Do not play ringtone when in Do not Disturb



Older versions of Jabber will be in **Sounds and Alerts**.

Options

General

Chats

Audio

Video

Calls

Status

Location

Sounds and Alerts

Privacy

Self Care Portal

Meetings

Calendar

Display alerts for...

- Chat messages
- Chat room messages
- Chat room filter matches
- All incoming calls
If unchecked answer on another device
- Do not show incoming call alerts when in "Do not Disturb"

Play sounds for...

- Chat messages
 - All
 - Only the first message per conversation
- Chat room messages
- Chat room filter matches
- Do not play ringtone when in "Do Not Disturb"

Chat message sound

Classic

Ringtone

Sunrise

- Mute Jabber sounds when on a call

OK Cancel Apply