

Cisco Jabber

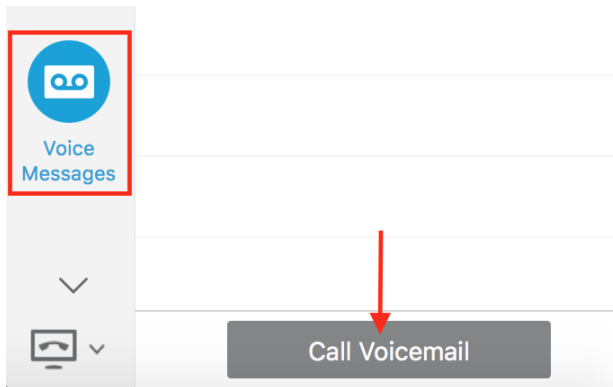
How Do I Forward My Voicemail Messages in Jabber?

You can forward your voice messages in Jabber by calling your Unity Voicemail and following the prompts to forward. At this time, Jabber client does not have the option to forward directly from the platform.

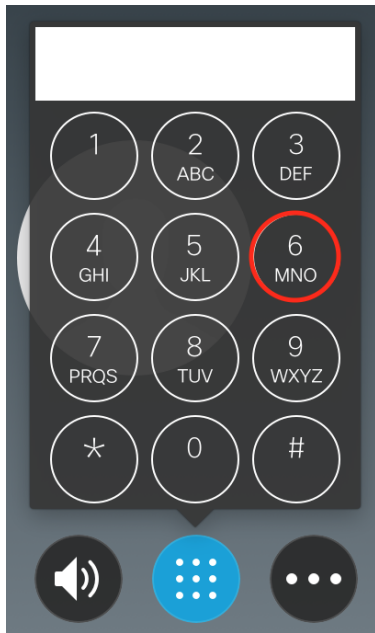
To forward a voice mail message in your Voice Messages tab, follow the steps below.

1. In the Voice Messages tab, click on **Call Voicemail** button.

Note: Jabber will dial your Unity Voicemail number.



2. After Jabber dials your Unity Voicemail, you will hear "**Enter your PIN followed by #**" Enter your **Unity Voicemail PIN followed by #**. If you don't know your Unity Voicemail PIN#, [Reset the Unity Voicemail PIN](#).
3. Listen to your voice message and select the message you want to forward by pressing **6** on your number keypad.



4. Follow the prompts and when asked to **Enter the Extension Followed by #** enter the phone number you want to forward the message to. Enter the full ten digit number (i.e., 813-123-1234) you want to forward the message to.

Note: You cannot forward to a mobile or home phone number. Only Corporate Phone numbers on the Unity Voicemail Platform can be forwarded.

5. To forward the message **Press #**.
6. Voice message will appear in the user's Unity Voicemail box or in Jabber.