

Live visibility and insights improve your event success and safety.

DocuUse case

Real Time Response System



Challenges

When emergencies strike, it's all hands on deck. And when there's a big event like a concert or game that brings large numbers of people into a concentrated area, it's critical that city operations are running smoothly. Staff from different departments across the city need to be able to collaborate and make quick decisions on issues like parking, traffic flow, security and safety.



Solution

At any given moment, Verizon Real Time Response System provides a near real-time snapshot of a city. Real Time Response System takes data from different sources—such as video feeds, geographic information systems, computer-aided dispatch and more—and correlates it all to help city officials and planners make better informed decisions. The data is then compiled and presented in a way that's easy to understand. The system accounts for rapidly changing variables as they occur, so even the most unpredictable events are easier to manage.



Benefits

By providing a single operating view that incorporates different data sources, no matter where different staff are stationed or what they are tasked with doing, they have access to the accurate and comprehensive information they need to do their jobs. Monitoring helps keep the traffic jams typically associated with large events under control. And because the solution is hosted and managed by Verizon, staff won't need to worry about IT issues and can stay focused on making sure everyone in attendance has a good—and safe—time.