

A law firm streamlines how its global team connects.



Challenges

A European law firm needed a collaboration solution that would allow for seamless communication across a global network of 500 legal and technology experts. With 18 locations on three continents and an increased number of employees working remotely, the firm was seeking a solution that was reliable, secure and could support its workforce around the world. It was vital to ensure that employees could connect to virtual conferences, collaborate with colleagues, assist clients and access documents with ease.



Solution

Because the firm was already using Microsoft Teams®, it decided to add Verizon Microsoft Teams Calling – a cloud-based and fully managed solution that allows for global calling – with Verizon's IP Trunking product to its setup. This solution delivers voice and video communications across the firm's public and private networks while acting as a firewall to block phone-based security threats.

With Verizon Microsoft Teams Calling in place, employees have seamless global calling via the Microsoft Teams platform. This extends beyond the firm's worldwide offices to clients and partners outside of its closed network. In addition, because of Verizon's deep experience as a Tier 1 carrier and its industry-leading SIP Trunking, the firm can count on a high level of reliability for its extended communications.



Benefits

With a fully integrated cloud-based phone and collaboration solution, the organization has been able to increase productivity and improve client interactions.

Enterprise-grade audio and video features in Verizon Microsoft Teams Calling help clients gain quick access to expertise from the firm, and help employees chat, share and collaborate easily with their colleagues. With a streamlined way to connect, employees are able to use their time more efficiently and spend more time on billing opportunities.

In addition, by moving its phone system onto one platform running through its data network, the firm was able to eliminate its legacy phone system. This shift helped the firm to save on spending and reallocate budgets to divisions that help expand the firm's global reach and improve employee performance.

Learn more:

To learn more about Verizon Microsoft Teams Calling, contact your Verizon Business Account Manager or visit [verizon.com/business/products/voice-collaboration/conferencing/microsoft-teams-calling](https://www.verizon.com/business/products/voice-collaboration/conferencing/microsoft-teams-calling)