

Permitting made simple

It's time to go digital.
We can help.

Solution brief



A partnership between Verizon and Avolve Software brings simplified online permitting to local governments across the United States. See how your municipality can make the move without hurting your budget.

The demand for online permitting solutions is greater than ever. Whether you're supporting a workforce that has shifted to remote operations or are adapting for constituents who prefer the ease and speed of digital processing, there's never been a better time to make the shift.

Moving to a digital platform can be difficult and costly—we hear you. With the support of Verizon and Avolve, it doesn't have to be that way. Avolve is offering a suite of tools to help local governments transition to online permitting, and Verizon is covering the costs for two years. Minimal budget impact, better services for your municipality—there's never been a better time to upgrade your services.

Local governments can transition to online permitting at no cost for two years.

Why Avolve?

Avolve has helped over 150 local governments across the country get started, with successful deployments of ProjectDox and PlansAnywhere permitting software.

These tools help cities with more than simple online permitting—they are resources that support payment processing, asset reservations and virtual inspections. Plus, by upgrading from manual systems, the entire permitting process can be accelerated.

Verizon is committed to helping your city create the best online permitting process available. Setup and virtual training can be done virtually in as little as four weeks and the solution is a carrier-neutral system, meaning we will cover upfront deployment costs, regardless of carrier; carriers themselves will pay a fee to Avolve to use the system. The direct carrier

funding conforms with Federal Communications Commission (FCC) guidelines, and all data collected belongs to your city.

What online permitting looks like: A case study

See how making the switch to online permitting helped increase efficiency in San Jose, CA:



Reduction in permitting cycle time

San Jose was able to reduce the average time for a permit from 49 to 18 days.



Less time spent per examiner

In San Jose, this went from 23 days to 3 days.



Increase in permits processed

In a massive shift, 1,800+ permits were processed, up from just 200.

Make your permitting process simpler.

Making the transition to digital can automate and accelerate the entire process from start to finish, significantly reducing time to obtain permits. See the ways this solution could support your city's processes:

- **Asset reservations:** With a one-stop asset list, agencies can help prevent "who got there first" conflicts and "parking" on sites, making the reservation process simpler for your city and applying carriers
- **Streamline workflows:** Manual tasks and processes are automated to help improve efficiency, saving time and money
- **Inspection/site walks:** A shift to digital helps reduce unnecessary field work in situations where remote onsite inspections are allowed. Plus, it also ensures continuation of services when employees work remotely
- **Plan review and approval:** With this solution, cities control all approvals while helping to improve visibility and collaboration between departments, vendors, carriers and city employees

Benefits of online permitting

Local government agencies are under constant pressure to do more with less. Help minimize the load placed on city employees by optimizing the permitting process and workflow. Less paperwork for them, more efficiency for your agency.

As growing populations and increased remote working requirements put a strain on infrastructure and resources, more cities are looking to the faster speeds and lower latency of 5G to deliver public services more quickly and efficiently.¹ A simpler, more effective permitting process helps agency staff respond as permitting needs for 5G deployment increase.

And while more efficiency and ease of use could help your employees, zero upfront costs will help your budget. In addition, faster processing means faster collection of permit fees. Your agencies will see the benefits of online permitting without a negative impact on operating costs.

Ready for online permitting?

See how your agency can make the move to simpler, quicker permits at enterprise.verizon.com/solutions/public-sector/state-local/



¹ 5G subject to availability.