

# Simplify how you enable and manage user access.

Solution brief

## Verizon Identity and Access Governance services

**As organizations grow and expand, IT is often faced with managing multiple network infrastructures and increasing numbers of applications. Even more critically, they have to stay on top of evolving security threats, track access to sensitive applications and data, and maintain compliance with ever-changing requirements. All while ensuring that employees have access to the data and apps they need to be productive.**

Solving these challenges can take the focus away from running the business and strain existing teams and resources. That's where using the right solution can help.

Verizon Identity and Access Governance (IAG) services help simplify the governing of user access across the organization by enabling you to implement the tools and policies needed to fully automate the monitoring, reporting, certification and remediation of user access. They allow you to create, define, monitor and manage user identities and permissions in a single, secure location. With IAG, you can grant employees access to critical business data and apps automatically according to your organization's policies and regulations.

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### Benefits

Verizon's IAG services deliver:

- Centralized visibility of access privileges, giving you greater insights into who can access what
- The ability to reduce unauthorized access by detecting and analyzing inappropriate permissions and orphan or dormant accounts
- Reduced complexity and minimized costs for access compliance by enabling regular, automated access reviews and certification processes

- Full control over constantly changing permissions by automating the monitoring, reporting, certification, exception handling and remediation of user entitlements and roles
- Enhanced data compliance with regulatory requirements like HIPAA, Payment Card Industry Data Security Standard (PCI DSS), European Union General Data Protection Regulation (EU GDPR), Monetary Authority of Singapore Technology Risk Management (MAS TRM) guidelines, International Traffic in Arms Regulations (ITAR) and more
- Improved productivity and user satisfaction by deploying efficient and consistent control processes around joiners, movers, leavers and life-cycle events

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### Available services

You may choose any or all of these services, based on your business needs and budget:



#### Life-cycle management

Offers end-to-end automated provisioning and management of user access based on policies and roles.



#### Role and entitlement management

Gives you the ability to define and manage the roles used to grant employee access more efficiently.



#### Access review and certification

Provides business-friendly access review processes, guidelines and procedures that support regular reviews and certification to help you manage access and maintain compliance.



### Identity and access intelligence

Enables you to capture key performance metrics, analyze access assignments and produce reports relating to access management compliance.

#### **In addition, we deploy a standard IAG methodology within each service:**

**Advise.** We'll review your current governance policies and assess its effectiveness. We'll then figure out where the gaps are and make recommendations on how to fill them. Once those are established, we'll create a roadmap to help get you where you need to be.

**Implement.** Using a plan-design-deliver-sustain approach, we will work closely with your IT teams to implement your roadmap—tools and policies.

**Manage.** We provide a variety of operational models that cover everything from ad hoc technical assistance to help desk for end-user support to fully managed services for your IAG solution.

### Why Verizon

For years, we've helped businesses protect their most precious assets using a suite of proven security products and services. The Verizon Threat Research Advisory Center draws upon our global public IP backbone to fuel applied intelligence solutions that help improve cyberattack detection and recovery. Integrated across our solution suite, the power of this platform helps customers recognize and react to today's most sophisticated cyberthreats. Our world-class services and security professionals, including one of the largest teams of payment card industry (PCI) quality security assessors anywhere, are always ready to help you meet your security challenges.

#### **Learn more:**

For more information about how IAG services can help you better manage and secure access to critical data and apps, contact your Verizon Business Account Manager.