

Simplify how you collect, integrate and share data.

Solution brief

Verizon mobile connectivity and doForms

In order for businesses with mobile workforces to succeed, data needs to flow fast and freely from the field to the main office. Mobile forms and reliable connectivity can be the keys to making this happen.

Improve productivity and the customer experience with mobile forms.

Verizon technology partner doForms simplifies the way you use mobile forms to collect, integrate and share data. Combined with reliable Verizon connectivity, the doForms platform gives businesses the tools and agility they need to help transform field data into a business advantage.

The doForms platform is a robust, full-featured solution designed to simplify data collection and management for all users—field workers, managers, analysts and customers.

Mobile workers in a variety of industries and businesses of any size can experience firsthand the ease of using forms on their mobile devices. You can easily customize mobile forms to your specific business needs. And the platform provides a pleasant, straightforward approach that intuitively encourages customers to provide the information you need from them.

Take control of the data journey across your business.

For today's businesses, success can hinge on how well data is collected, shared, analyzed and used. The doForms platform provides the tools you need to capture, share, manage and use data across your organization.

You can also automate workflows. The doForms platform will do calculations for you, as well as read barcodes, process payments and timestamp transactions. It's easy to take and add photos, navigate using GPS, and track vehicles and dispatch jobs.

The platform seamlessly integrates with existing operating systems and software programs. It automatically feeds data into enterprise resource planning (ERP), customer relationship management (CRM) and accounting systems, making it a powerful end-to-end business solution.

Save time and resources in the field and office.

The doForms platform is cost-effective and simple to implement. It doesn't require a big upfront investment, an IT department or programming support.

And while doForms and Verizon offer 24/7 support and professional services, the platform was developed with a do-it-yourself (DIY) approach.

Using the self-service doForms platform, you can:

- **Build the right form for the job**
Create forms with text and numeric field grids, dropdown menus, radio buttons, auto-calculation tables, logic, and other features
- **Collect the right data on mobile devices**
Send automated emails; take payments; and capture form data, customer signatures, images and audio on iOS and Android® smartphones and tablets
- **Organize and manage form data**
Access and use data on the doForms mobile app or web dashboard, and insert business, automated numbering and pricing, and parts data into mobile forms
- **View, summarize and analyze data**
Review data and create reports using the doForms web dashboard. Integrate data into back-office systems for further analysis

Key features of the doForms platform

- Includes mobile app and web browser versions
- Works on iOS and Android mobile devices
- Uses simple application programming interfaces (APIs) or integrates automatically with software and systems using built-in compatibility
- Helps address industry regulations
- Enables you to schedule and run robust reports
- Offers near real-time job dispatch with notification, scheduling, repeat jobs, recall and reassign functions
- Allows user to share location using device-based GPS and verifies addresses and arrival times
- Secures data capture with multifactor authentication (MFA) and encryption
- Provides a library of prebuilt templates for healthcare, field services, transportation and retail businesses
- Enables you to scan 2D images, print from mobile devices and make mobile payments

Flexible options for the features you need

The doForms platform is available in Standard, Advanced and Premium service levels, with professional services and credit package options. Payment options are flexible too. You can be billed monthly or annually. A 30-day free trial is available.

Standard service-level features:

- Build forms
- View data
- Run reports
- Import data
- Export data
- Automated email
- Mobile printing
- Mobile payment

Advanced service-level features:

- Dispatch jobs
- Track users
- Forward forms
- Retrieve forms
- Retrieve data
- Scan barcodes
- Read Near Field Communication (NFC) tags
- Driving directions
- Advanced security
- Microsoft® Excel® plug-in
- Also includes all Standard features

Premium service-level features:

- Web Services
- Integration gateway
- Prebuilt connectors (Microsoft Access®, Excel, databases, Salesforce.com, Microsoft SharePoint®, QuickBooks® and more)
- Also includes all Standard and Advanced features

Professional services

- Custom forms, reports and templates
- Integration support
- Training
- Design consulting
- Custom development

Credits

- Purchase credit packages to run reports and receive forms from outside users
- Use credits to complete forms or to send them from the mobile app
- Forms sent as a link in email or embedded in documents as hyperlinks require a credit for each document submitted
- Forms embedded in websites require a credit for each form submitted
- Scheduled reports require a credit each time they're implemented. Distribution of the reports is unlimited
- Dispatched form links or fill-and-send forms require a credit when they're sent and submitted

30-day free trial

- Use the doForms web portal or one of the prepackaged vertical solutions
- The web portal and mobile app can be branded with your logo and color scheme
- Your data will be included in the mobile app and calculations performed as required
- Test on one iOS and/or one Android device and one computer
- Special accommodations can be made for printing and credit card payments

Why Verizon

Working with our technology partners like doForms, we provide innovative solutions to help you reach your business goals. We also provide the expertise and secure, reliable connectivity you need to reap all of the benefits from our technology partners' solutions.

Everything's better on the best network.

We offer America's largest and most reliable 4G LTE network. It's the most awarded, too.

Our network was rated #1 in overall network performance in the U.S. by RootMetrics—12 times in a row.¹

Learn more:

To find out more about how doForms can help simplify the ways you collect, integrate and share data, contact your Verizon Wireless business specialist.



¹ Based on RootMetrics® by IHS Markit's RootScore® Reports: 1H 2019. Tested with best commercially available smartphones on four national mobile networks across all available network types. Experiences may vary. RootMetrics awards are not an endorsement of Verizon.

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