

The power of unifying communications in the cloud.

Are your hands full from managing a high-performing team within a large enterprise? Not many managers have the time to deal with phone system issues like mobility, security and device flexibility.

However, if the phone system used by your business is old, operating at capacity and in dire need of replacement, your risk of a costly outage is high.

The selection and installation of a new communications solution might seem like a hassle, especially when you're unsure if your budget can support the capital investment required for a systems upgrade.

While the telephony challenges you face may seem overwhelming, there is a simple, easy to deploy solution. Virtual Communications Express from Verizon – an end-to-end cloud-based solution.

Moving to a cloud-based telephony infrastructure can reduce the complexity, risk and inconvenience of your existing system. In fact, it's easy and affordable to replace your aging systems with Verizon enterprise solutions.

When your phone service is delivered via the cloud, Verizon takes care of all the headaches. Your team can simply communicate and collaborate easier using high definition desk phones, PC, or select mobile devices using your existing or new broadband connection.

You also can take advantage of advanced capabilities you might not be able to afford to deploy with an on-premises solution – all for an affordable, predictable, monthly fee.

Here are a few new features you can gain:

- Auto attendant greetings used to intercept waiting calls, deliver after-hours messages, offer call routing options and more.
- Call recording to capture and store vital conversations.
- Call detail reporting to analyze call volumes and help you make smarter staff scheduling decisions.
- Customer relationship management (CRM) integration that associates customer records with incoming calls – placing relevant information at your fingertips and storing the call history and notes in the appropriate file. Instant messaging and presence information to help your team communicate securely and confidentially.
- Mobility features that let you use a personal cell phone or other mobile device to make and receive phone calls through your office number, just as if you were at your desk.
- Audio and video conferencing to conduct team meetings and to share ideas and files so your enterprise can run more efficiently.
- Business continuity features so you can answer customer calls from another location in the event of a hurricane, flood, fire or other disruptive event.

If your business is facing telephony challenges, consider Verizon Virtual Communications Express, a cloud-based unified communications service that will help you deliver prompt and effective service to patients, while also driving transformative improvements in productivity.

Learn more by contacting us.

Click to call >

1.877.297.7816

Contact a rep

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