Whether you're a government institution, financial institution, insurance company or law firm, you have one thing in common with other enterprise businesses: You have specific business needs when it comes to documenting what goes on between employees, customers and business partners. Whether for regulatory compliance, for e-discovery needs or to protect your company from employee or customer malfeasance in litigation-prone industries, capturing and archiving communications is one of your priorities. Governance around collecting these interactions can be challenging in a static office environment, and even more so in a world where business takes place on cloud and mobile-based platforms.

Verizon's Message Archiving solution can help you improve your enterprise's communications archiving strategy. Our solution makes it easier to capture and archive all SMS/MMS messages sent to and received from corporate-enabled Verizon Wireless mobile devices.

Features
- **Coverage.** Messages can be tracked when customers are on the Verizon Wireless network and when they're roaming on Verizon Wireless partner networks.
- **Device support.** Since it's a network-based solution, all Verizon Wireless devices are supported.
- **Simplicity.** By providing a network-based solution, we unburden IT managers from the responsibility of managing yet another mobile over-the-top application.
- **No need for training.** The application is self-supporting; no need to check and see that it's installed, enabled and working.
- **Archiving choices.** Customers can archive their messages in their cloud or on a server within their own IT environment.
- **Customer experience.** The customer experience is familiar. Customers use their mobile devices just like normal, while we capture and archive SMS/MMS messages in the background.
- **Integration.** The solution is compatible with some of the top archiving vendors in the industry.