

# Harness the full power of today's new technologies.

The Sakon platform automates mobile life-cycle management, helping to increase efficiency and control costs.

verizon<sup>✓</sup>

Solution brief

**Every new technology brings advantages, but also implementation and management challenges. This is especially true as wireless, internet and mobile computing converge to change the way large enterprises get business done. With the communications improvements and new, mobile processes, there are a wide array of services, providers and apps to track your systems. That can make IT management even more complex.**

Sakon, a Verizon partner, lets you harness the power of new technologies, helping you realize their full potential. The Sakon platform, with service on the Verizon network, streamlines management of your assets, services and related expenses. It simplifies IT by automating processes so you can make your systems and infrastructure more efficient and cost-effective.

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## Solution details

The Sakon platform allows you to automate hundreds of wireless telecom management tasks and use data from those tasks to help your IT department run more smoothly. The platform covers four key areas:

- **Bring your own device (BYOD)**

The addition of employee-liable devices into your enterprise can be a challenge. Sakon lets you easily add these devices into your mobility mix without giving up control.

- **Managed Mobility Services**

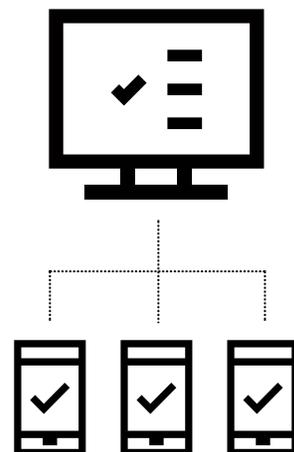
Mobile technology has changed the nature of business, causing enterprises to scramble to keep up. The platform makes mobility management easier and more efficient through secure, cost-effective tools that better support your users and IT environment.

- **Life-cycle management**

From start to finish, the Sakon platform helps you better manage your telecom life cycles. It shows you ways to run mobile operations more efficiently and control costs across the entire enterprise.

- **Audit and optimization**

In many enterprises, mobility represents a large part of the IT budget. The Sakon platform can help you streamline your telecom expenses and find ways to save money, using its built-in algorithms and expertise.



Platform component	Features	Benefits
<b>Mobile Service Management</b> Lets you streamline how you manage devices, wireless networks, apps, policies and accounts.	<ul style="list-style-type: none"> <li>• A platform-based, managed solution that gives you greater visibility into and control over your mobile technologies</li> <li>• It combines a management platform with services that allow you to manage all your inventory, invoicing, optimization, procurement and fulfillment tasks in one place</li> <li>• It also easily fits into your preferred mobile device management (MDM), workflow management, financial and HR systems</li> </ul>	<ul style="list-style-type: none"> <li>• Create solutions and services that help meet your end users' needs</li> </ul>
<b>Mobile Expense Management</b> Provides ongoing analysis of your mobility operations, showing expenses and usage patterns for your services, plus timely alerts and recommendations when the need arises.	<ul style="list-style-type: none"> <li>• Also a platform-based, managed solution built to give you greater visibility into mobility costs and ways to control them</li> <li>• A cloud-based, on-demand reporting engine that automatically tracks all your plan charges, while showing you actual monthly savings and cost-cutting recommendations</li> <li>• It also helps you better manage international roaming charges and carrier remediation services, as needed</li> </ul>	<ul style="list-style-type: none"> <li>• Automate mobile life-cycle management</li> <li>• Control costs for your enterprise mobility solutions</li> <li>• Deliver business intelligence across the enterprise to those who need it</li> </ul>
<b>Mobile Insights</b> Allows you to measure and manage your enterprise's mobility services, giving you the ability to view users, usage and expenses in greater detail.	<ul style="list-style-type: none"> <li>• A no-cost, add-on service featuring an analytic dashboard that offers standard and <i>ad hoc</i> reporting systems that provide insights into your mobility environment</li> <li>• Web services capabilities that easily combine with your IT service management (ITSM), MDM and business intelligence tools to improve visibility into your mobility operations</li> </ul>	<ul style="list-style-type: none"> <li>• Manage mobility life cycles in a way that best suits the business</li> <li>• Get the level of control over mobility that you want</li> </ul>
<b>Mobile Optimization</b> Helps you optimize mobile plans and spending to better benefit your enterprise.	<ul style="list-style-type: none"> <li>• A platform-based, managed solution that helps you control costs and ensure mobility service plans always match specific users</li> <li>• It gives you a monthly review of voice, data, messaging, pooling and international usage</li> <li>• The platform also offers actionable monthly savings recommendations, proactive management for international roaming, carrier remediation services and automated tracking of all plan changes and potential savings</li> </ul>	<ul style="list-style-type: none"> <li>• Help reduce costs while still meeting organizational needs</li> <li>• Receive detailed reports about every dollar you spend</li> <li>• Build a wireless telecom infrastructure that's flexible and cost-effective</li> </ul>
<b>Mobile Procurement</b> Gives users the ability to order mobile devices, plans and accessories right from their PCs or tablets and smartphones without IT or management involvement.	<ul style="list-style-type: none"> <li>• A self-service procurement portal that uses a single sign-on to provide ordering services, device catalogs, management approvals and fulfillment services</li> </ul>	<ul style="list-style-type: none"> <li>• Reduce the amount of paperwork and approvals needed for users to purchase new devices and plans</li> <li>• Determine who's eligible for which devices, plans and accessories, based on criteria such as role and level</li> </ul>

### The Verizon advantage

Every business can benefit from smart alliances. That's why we've teamed with leading solution providers such as Sakon to deliver a range of innovative solutions that can help you reach your mobility goals. Plus, we provide the expertise and experience needed to manage your solution from planning to implementation.

Sakon is one part of the equation for managing your mobility life cycle. A widely available, stable wireless network is the other. That's why it makes sense to choose America's largest 4G LTE network: Verizon Wireless.

Of course, it also helps that you get:

- Simple online account management
- Secure data transmission
- 24/7 technical support

- Highly responsive customer support
- Discounts that increase as your business grows
- A single bill for your Sakon and Verizon services

### Learn more.

To find out more about how Sakon can help you better manage mobility across your enterprise, contact your Verizon Wireless business specialist or visit us at [enterprise.verizon.com/contact-us](http://enterprise.verizon.com/contact-us)