The COVID-19 pandemic has pushed many workers and their families home. That means a lot more home internet traffic.

**How much more traffic?**

- **41.4%** Increase in data consumption by average broadband user from January 2020 to mid-March 2020
- **39%** Increase in daily average in-home data usage in first half of March 2020 compared to March 2019

**The effect?**

- Normally adequate home broadband internet may not have enough bandwidth, affecting upload and download speeds and video conferencing quality.

**A hotspot can help**

- Create a mini Wi-Fi network for 5-15 devices.
- Easily move your hotspot to different rooms.
- Password protect it for a secure connection.

**What you need to know about hotspots**

**Built-in hotspots**

- Connect 5-10 mobile devices
- Be sure to set up a strong password
- Plug in your device to conserve battery power
- Keep an eye on data usage if your plan doesn’t have unlimited data

**Dedicated exterior hotspot**

- Connect up to 15 devices
- Block and whitelist devices
- Connect with VPN pass-through enabled
- Use phone and data simultaneously

**How to set up a hotspot**

The process may vary slightly by device, but here are the basics:

1. Activate the hotspot feature in Settings or Manage Connections.
2. Open the App Tray and select Mobile Hotspot.
3. Tap the Mobile Hotspot checkbox.
4. An icon will appear in Notifications to show that your hotspot is available.
5. Connect devices as you would to any wireless network.

If you’re a Verizon customer, get detailed help by visiting the user guide on the device support webpage for your device. If Mobile Hotspot isn’t included in your Verizon data plan, you can add it online in My Verizon.

To learn more about how Verizon can help you stay connected, contact a Verizon business specialist: https://enterprise.verizon.com/support/sales/