We build our network structures in hurricane-prone areas to withstand Category 5 winds.

We prearrange fuel deliveries with tankers poised and in position to quickly respond to hard-hit areas if commercial power is lost.

Backup generators, HVAC and fiber rings at cell sites and switching centers keep the network running for you when commercial power is lost.

The Verizon Response Team at 800.981.9558 works hand in hand with local emergency officials and is available 24/7 to help you stay connected.

We strategically place network assets like Cells on Wheels (COWs), Cells on Light Trucks (COLTs) and other equipment to enhance coverage when natural disasters impair connectivity.

Technology built right for first responders

Verizon gives your agency reliable communications with platform intelligence that puts your response needs first, helping ensure securely connected when it matters most. Our continuing technology innovation helps keep your agency ready—today and tomorrow.

Reliable communications are key.

We continue to invest in our award-winning network to make sure your communications work when you need them.

We're here when you need us.

Find more details about our commitment to first responders by visiting verizon.com/frontline

Learn more:

Choose the network more first responders rely on.

Here are how we help you keep connected.

Reliable communications are key.

We put first responders first.

Technology built right for first responders

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Learn more:

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We're putting you first.

You're ready to respond, and so are we.

Custom public safety plans for first responders include priority and preemption without speed reduction—regardless of data usage during any billing cycle.

We're championing an interoperable network that's built right to ensure qualified first responders have the best quality of service and the ability to share information between multiple agencies and departments regardless of their choice of network.

During rare instances of network congestion, our intelligent platform removes non-public-safety users to ensure first responders are able to obtain a network connection.

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