You run to an emergency, and we've got your back every step of the way.

You put yourself on the line each and every day, and we join the millions in expressing gratitude for your bravery and efforts.

That's why we're proud of our decades-long commitment to supporting public safety agencies with the nation's largest and most reliable 4G LTE networks, with redundancy and backup systems you can count on.

We put first responders first.

Here's how we help keep you connected:

Custom public safety plans for first responders, backed by our Verizon Response Ready Private Core solutions to provide priority data access at any time.

Custom public safety plans for agencies that support first responders include full access without speed caps for users who use more than $25 GB per year for "some consecutive billing cycle."

Daring or states of emergency, Verizon will lift speed caps for first responders and public safety customers.

You're ready, and so are we.

The Verizon Response Team (VRT) works hand in hand with local emergency officials and is available 24/7/365 to help you stay connected.

We strategically place network assets like Cells on Wheels (COWs), Cells on Light Trucks (COLTs) and other equipment to enhance coverage in areas with no power or other impairments.

Backup generators, HVAC and fiber rings at cell sites and switching centers keep the network running for you when commercial power is lost.

We prearrange fuel deliveries with tanker trucks poised and in position to quickly respond to hard-hit areas if commercial power is lost.

Employees from Verizon call centers served and volunteered to collect donations for the Hand-in-Hand telethon to benefit those impacted by Hurricanes Harvey and Irma.

Reliable communications are key.

We've also invested more than $145 billion in network infrastructure since 2000 and invest billions more each year to expand and improve our network.

Ranked #1 overall network in the U.S. 11 times in a row and undefeated in overall reliability, speed, data, call and text according to RootMetrics national rankings.

Custom public safety plans for agencies that support first responders receive full access without speed caps on a line, unless it uses more than 25 GB per cycle for three consecutive billing cycles.*

During states of emergency, Verizon will lift speed caps for all first responders and public safety customers.

You got your back, and we're here for the long haul.

Thousands of employees.

We strategically minimize your exposure to disaster frequency and severity and community impact, from helping millions to avoid or minimize the impact of natural disasters to remaining serviceable and supported in situations that require emergency services and natural disasters, whether it's for homes, businesses, healthcare facilities, relief efforts, natural disasters, wildfires, and other disasters.

Learn more:

Find more details about our commitment to first responders by visiting verizon.com/publicsafety