Many state and local agencies are shouldering a massive burden brought on by the pandemic-driven expansion of online and digital services. More and more, everything from property tax payments, vehicle registration and driver’s license renewals to unemployment claims are being made online, as a result of the need to meet social distancing requirements.

Unfortunately, the precipitated move to online transactional citizen services has made it more difficult for agencies to accurately and assuredly verify identity—and that is leading to increased instances of fraud.

For agencies looking for a way to reduce fraud, enhance compliance and simplify processes, Verizon ID provides a fast, easy and elegant solution. It enables users to store their identity data in a secure digital identity safe on their own mobile devices and provide access to those who need to validate it.

With Verizon ID, both constituents and agencies can escape legacy systems of paper-based documents and move to a true digital identity. And by leveraging the power of blockchain technology, the platform provides unprecedented privacy, security, transparency and protection of individual rights. Verizon ID is an ideal solution for any agency working to digitally transform, including municipal agencies looking to meet existing, or create new, security mandates.

**How does Verizon ID work?**

Verizon ID is a next-generation technology that integrates distributed ledger technology into identity solutions and transforms multifactor authentication and biometrics into a user-transparent process. Identity data is encrypted and replicated across multiple online servers on a private distributed ledger, so there’s no centralized database or single point of failure. Moreover, the distributed ledger technology acts as an audit trail for authentications and exchanges of verifiable claims.

Wherever there is a need for multifactor authentication, the Verizon ID platform can be used to meet the “something you have” (a mobile phone) and “something you are” (a user’s biometric) standard, enhancing security as well as the user experience. Verizon ID uses a face, voice or fingerprint to access online services in seconds.

Users won’t need to remember usernames or passwords, or worry about their accounts being compromised by stolen credentials. They can access their identity data from a secure digital identity “safe” on their own mobile devices. This includes digital and physical identity documents, including credit cards, insurance cards, and educational and professional credentials. The safe is keyed to the user’s unique biometrics and cryptography, making Verizon ID resistant to tampering.

**Features**

- Uses the NIST 800-63-3 standard up to IAL 3, AAL3 and FAL3 for the highest level of verification, authentication and federation
- Triangulates state-issued driver’s licenses and federal-government-issued passports for additional qualification proofing
- Uses advanced biometric authentication that can augment or replace a username, password or hard token
- Augments or replaces existing systems to ensure a seamless transition
- FIDO2 certified

**Verizon ID use case example: EPCS physician verification**

Physicians have long had to enroll in the Drug Enforcement Administration (DEA) Electronic Prescriptions for Controlled Substances (EPCS) system by taking their proof of identity to a notary, then faxing copies to the provider.
The DEA also requires multifactor authentication for physicians when signing an EPCS prescription. With Verizon ID, they can onboard using a compliant, remote identity-proofing process that complies with NIST 800-63-3A (and UK GPG 45) onboarding standards. What took days now takes mere minutes.

**Why Verizon ID**
Verizon ID is secure, easy to use and completely free for constituents. Most critically, agencies can have a high level of assurance that the person they’re interacting with really is who they claim to be.

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**Learn more:**
To find out more about Verizon ID and how it can help you ensure constituent identity and keep those identities secure, contact your Verizon Government Account Manager.

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**Dec 2 to Dec 8, 2020**
35,460 authentications

**Verizon ID**
1,477,029 login attempts in FY20