

Get more from your identity and access management services.

Identity and Access Management Services



A well-managed identity and access management solution ensures trust between people, applications and devices, helping prevent attackers from tampering with your devices and data.

While our Identity and Access Management (IAM) solutions provide you solid operational support, there are times when you may require more than just the basics. Verizon Identity and Access Management Services (IAMS) helps you get the most from your Verizon-managed IAM products, potentially saving you time and resources versus contracting third-party professional services support.

Identity and Access Management Services (IAMS) is an advanced, companion services offer for the following Verizon IAM Identity and Access Management (IAM) products:

- Managed Certificate Services (MCS)
- UniCERT
- IoT Security Credentialing (IoT SC)

MCS, UniCERT and IoT SC are considered parent services. IAMS is only offered to customers who have deployed (or are preparing to deploy) one of these parent services.

IAMS provides customers a streamlined process for the delivery of IAM-related service requests. Users gain direct access to the extended knowledge and expertise of IAM operations team specialists who are also familiar with the specifics of the parent service that the customer is utilizing.

Service hours.

IAMS is offered in packs of 8, 40, 160, or 520 pre-purchased service hours, all valid for a period of 12 months from date of purchase.

To access the service, customers simply contact the Verizon IAM operations team to submit an IAMS Service Request.

Examples of service requests.

Some examples of standard IAMS service requests include:

- Reviewing PKI architecture.
- Preparing documentation for audit
- Support for third-party integrations with standard protocols
- Support for custom development using integration APIs

Why Verizon?

For years, we've helped businesses protect their most precious assets with our suite of proven security products and services. The Verizon Threat Research Advisory Center draws from Verizon's global public IP backbone to fuel applied intelligence solutions that improve cyber attack detection and recovery. Integrated across our solution suite, the power of this intelligence platform allows customers to recognize and react to today's more sophisticated cyber threats. Our world-class services and security professionals, including one of the largest teams of PCI Qualified Security Assessors anywhere, are always ready to help you meet your security challenges.

But don't just take our word for it. We've been named a leader in Gartner's Magic Quadrant for Managed Security Services seven years in a row¹.

Learn more.

For more information about IAMS, contact your account representative or visit: enterprise.verizon.com/products/security/identity-and-access-management-services

For more information about the other products and services we offer, visit: enterprise.verizon.com/products/security

¹ Gartner, Magic Quadrant for Managed Security Services, Worldwide, Toby Bussa, Kelly M. Kavanagh, Sid Deshpande, Pete Shoard, 2 May 2019. Gartner does not endorse any vendor, product or service depicted in our research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.