

Solutions brief

Enterprise business communications, right out of the box

Virtual Communications Express



Virtual Communications

Express offers:

- The ability to use your own broadband
- Voice over IP service with unlimited local and domestic long-distance voice calling
- Integration of instant messaging and phone presence
- Available audio and video conferencing, desktop sharing and call recording features
- The option to include IP phones as part of bundled service
- Carrier-grade, redundant platform architecture
- Business continuity features
- Around-the-clock online training, support, billing access and self service

Professional communications help you deliver excellent service.

Businesses often struggle to manage different voice, voicemail, email and instant messaging solutions for users in many locations. Virtual Communications Express is a simplified, cost-effective unified communications solution. It can help improve productivity and accessibility so you can deliver world-class customer service.

Virtual Communications Express is supported by our broad range of products—as well as our excellent maintenance, support and service. It can help you quickly and easily unify your communications approach while you control costs. It also lets you manage your communications in a way that addresses changing demands and helps drive business growth.

Every successful business needs a strong communications approach. Integrated, reliable communications give you a way to act quickly, especially when it comes to customer demands. The right technology allows you to improve productivity and foster innovation while giving you a more competitive edge.

Virtual Communications Express helps improve productivity and customer service while you control costs.

Most small and medium-sized businesses know they need basic communications to reach business goals. But generally, your main focus isn't on how to manage the underlying technology—voice, internet and desktop applications. And it shouldn't be.

Our Virtual Communications Express gives you a simple and reliable way to get the communication technology you

need. That way, you can focus on your business and your growth.

Cloud-based communications, with enterprise features

Virtual Communications Express offers advanced communications features delivered securely and reliably from the Verizon Cloud.

The “plug-and-play” options help you boost productivity while you use your existing broadband internet service. No matter where your employees are working, they get the benefits and efficiency of unified communications. They can access leading applications and self-service tools.

With Virtual Communications Express, you also have a way to reduce the effort, complexity and risk of managing your communications technology.

Our unified communications solution is easy to install and activate—without IT expertise. Out of the box, it can help provide communications across your entire organization.

Learn more.

Find out how Virtual Communications Express can help give you a competitive edge. Contact your account representative today.