

Origination and Termination Options

Originating Call Options

Natl. Freephone
13 countries incl. US (*)

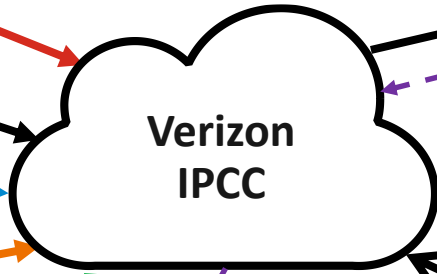
PSTN
14 countries (*)

ITFS
~ 80 Countries (*)

UIFN
~ 60 countries (*)

VILO (US Only)

Calling Party and Network



IPCC Termination Options

IP term / On-net
Vz PIP (Private IP)
35 approved countries

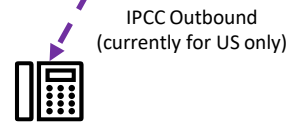
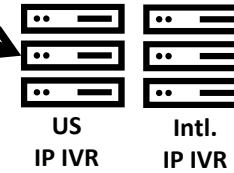


Contact
Center

Switched / Off-net



Contact
Center



Call will be processed and terminated / released to a call center location / agent (to IP term or switched) or end on IVR platform

(*) according to current availability
PSTN = Public Switched Telephone Network / Geo Nbr
ITFS = International Toll Free Service
UIFN = Universal International Freephone Number
VILO = VoIP Inbound Local Origination (US only)