

# Free up valuable staff to focus on strategy.

## CPE Services



**Your network powers your business. When you have aging customer premises equipment (CPE), it can prevent you from taking full advantage of advances in communications technology and applications. So if you want your network to deliver its full potential, it's critical to keep your equipment up to date. If you have to engage and manage multiple vendors to stay current, it can slow down your network—and your business.**

**When you rely on our CPE Services, you'll be able to leverage our experience preparing, deploying, managing and maintaining complex technologies. We can help you free up valuable resources so you can spend more time focusing on strategic initiatives.**

### Get the end-to-end CPE support you need.

Whether you're adding new equipment to your network or managing the maintenance of existing equipment, our CPE Services cover a variety of CPE functions.

### Site Preparation Services

When it comes to expanding your network, the last thing you want is to be delayed because your facilities aren't ready. Our Site Preparation Services can help keep things on track. First, we'll conduct a site survey of your facilities to determine how well they can support the installation of your new networking equipment.

If you need horizontal wiring and jacks to connect your CPE, or a demarc extension, our wiring services can take care of it. If you're moving into new facilities or wish to upgrade your existing wiring, our team of Registered Communications Distributions Designer (RCDD) engineers can design and manage a complete structured cabling solution. Our solution will meet all required current codes and

Telecommunications Industry Association (TIA) standards. That way, you can be sure you've received the right installation for your budget. With our Site Preparation Services, you can enjoy peace of mind knowing your facilities will be ready for scheduled deployment.

### Deployment Services

After we've helped make sure your facilities are ready, the next step is deployment. We have the most current technology, strong relationships with leading original equipment manufacturers (OEMs), and the experience to help manage your network deployment projects. With our Deployment Services, we begin by preparing your networking equipment in our state-of-the-art staging facilities, where we'll power up your equipment, inspect it, make necessary configurations, and then package it back up and promptly deliver it to your facilities.

In coordination with the network service deployment, we'll dispatch one of our field technicians to help support the installation of your



**We have the knowledge and experience to provide a complete solution for your networking equipment.**

networking equipment. If your networking equipment is already installed, a Verizon field technician can move, add, change or de-install equipment, or perform other activities.

### Maintenance Services

Once your CPE is up and running, you'll want to keep it in top operating shape. That's where our maintenance services come in. Tying up your network personnel with day-to-day equipment maintenance and inventory duties isn't the best use of your time or money.

Our Verizon maintenance plans can cover your network equipment by troubleshooting equipment, and if needed, sending replacement parts and a field technician to complete repairs. Verizon maintenance plans provide a reliable, end-to-end solution for equipment problems, parts replacement and on-site support. And if you're a Unified Communications and Collaboration as a Service

(UCCaaS) or Virtual Communications Express customer, our Warranty Service provides next-business-day advance parts replacement for IP phones, directly to your door step (available to U.S. sites).

### Why Verizon

You want a partner with the knowledge and experience to provide a complete solution for your networking equipment. Our experience speaks for itself. We know networks. It's what we do. We have been performing site preparation services, deployment services and maintenance services for networking equipment for decades. We work closely with major manufacturers.

#### Learn more.

To learn more about our portfolio of CPE Services, visit:



[VerizonEnterprise.com](https://www.verizonenterprise.com)