

# Improve how your teams collaborate and share information.

One Talk with BroadSoft Team-One from Verizon helps you get everyone on the same page.



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## Challenges

A university chose a prominent architecture firm to design a new health sciences complex. The firm wanted to use architects from other states to create and deliver potential designs sooner. It ran into trouble when feedback and other stakeholder comments weren't reaching all of the designers, which caused delays. The firm needed a better way to consolidate feedback and deliver it quickly to all designers.

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## Solution

The firm had already deployed One Talk<sup>SM</sup> from Verizon to get all of its out-of-state designers on the same phone system. So it chose to add BroadSoft Team-One from Verizon to address this communications challenge. Team-One gave designers the tools they needed to improve collaboration and share files easily with each other. The service included a built-in AI feature that presented almost immediately "content in common" whenever designers chatted with each other. This content showed any emails, files or calendar invites that each designer had in common, allowing them to share files easily without needing email. Team-One also provided a virtual workspace feature that allowed designers to jointly store their working files for all team members to use.

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## Results

Team-One helped the firm improve its design process and increase collaboration among its designers. The service also helped the firm become more responsive to stakeholder requests and use resources more efficiently. And with the virtual workspace and content-in-common features, designers could easily find the files they needed, and the firm sped up its development and review processes, saving time and costs.

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## Learn more.

Contact your Verizon Wireless business specialist to learn more about how Team-One can make collaboration work for your workforce or visit [VerizonEnterprise.com/contact-us](https://www.verizon.com/enterprise/contact-us).

