

# When you get more from your voicemails, you're ready.

New voicemail enhancements now available for One Talk

Flyer



**With One Talk, you get a phone system that follows your employees in the office or out on the road, so using one number, customers can reach who they need, when they need them. But for times when calls can't be answered, employees need the ability to receive and manage voicemails, easily and efficiently.**

We've added a number of new enhancements that help you get more out of the One Talk voicemail system to boost productivity and increase your responsiveness to customers.

One notable enhancement is Voicemail to Email, which notifies you about new voicemails and lets you access them through email, giving you greater flexibility in how you respond to unanswered calls.

Using Voicemail to Email, you can:

- Receive a voicemail audio file as an email attachment each time you get a voicemail message
- Get voicemail notifications on up to two email addresses per line

You can play, read (using Verizon Premium Visual Voicemail transcription), delete, make callbacks and manage other voicemail features—all in one place.

Voicemail to Email is included in all One Talk voicemail services. The notification emails you receive will be customized based on the type of voicemail service you use:

- **Verizon Basic Voicemail or Basic Visual Voicemail**  
Only a message's audio file will be delivered to the designated email address; no voicemail transcription included
- **Verizon Premium Visual Voicemail**  
For an additional monthly cost, the email notification will include a transcription of the voicemail in addition to the audio file

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## Additional enhancements

Your business and employees can also benefit from these other One Talk voicemail enhancements:

- The Premium Visual Voicemail mailbox size has doubled to now hold 80 messages
- Both Basic Visual Voicemail and Premium Visual Voicemail can be added to One Talk-capable desk phones
- When a fax is sent, you can now get the fax via email as a PDF attachment

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## Learn more:

To learn more about One Talk, please contact your Verizon Business Account Manager, or visit [onetalk.com](http://onetalk.com)

From: Onetalk\_VM2E@verizon.com  
Subject: You received a voicemail on <date & time> from <originator MDN>; duration <length> seconds

Hello!  
The phone number (originator) has just left you a Voicemail.  
The message was received on (date & time)  
The message transcription for the message is:  
*Transcribed message*

The audio file from <originator> is attached; the audio file size is (size)

 6175551212\_06-20\_11:23.AM.wav

Sample email notification for Premium Visual Voicemail users

