

An Open Letter to America's First Responders

When you arrive on the scene of an emergency, you need to know the technology you carry in your hands, on your belts and in your vehicle is ready for life on the front lines. Because lives are depending on it. That's why we created Verizon Frontline. The advanced network and technology for first responders.

For nearly 30 years, we've worked in partnership with those on the front lines and public safety agencies across the country, delivering critical response resources and reliable network connectivity – when and where you need it the most. And now, we are harnessing the transformative power of 5G to significantly improve how you and your team will be able to respond to a crisis.

We strongly believe that on the front lines of an emergency, mission critical calls and data must go through – no matter what device, network or platform you're on. That's why we're taking a strong stance on real interoperability and are leading efforts to build an industry coalition to help you share information regardless of carrier, device or platform. Why? Because it's the right thing to do. Lives depend on it.

Our products and services are built right to meet the unique requirements of the work you do every day in your communities. You've made Verizon the nation's #1 network in public safety and we value and appreciate the trust you've placed in us.

Today, I'm proud to introduce Verizon Frontline. And pledge our commitment to continuously deliver the reliable, advanced, and fully interoperable technologies, services, and network you and your communities deserve. Because we will always put your needs first.

Thank you for what you do every day.



Tami Erwin
CEO, Verizon Business