Meeting when you need to

Removing barriers from cross-continental collaboration
Problem

How do you work together on projects across time zones and still optimize outcomes?

Consider the needs of a global real estate operation firm with offices and employees located in several countries around the world. They need to collaborate and monitor the progress of projects that impact multiple properties and tenants easily and efficiently with chat, calls and meetings.

Solution

They use Cisco Webex Teams and Hosted Calling with Verizon to enable the entire real estate staff including office workers, field workers, customers and partners to easily collaborate and communicate with each other, where and when they need to.

They created Webex Teams spaces for individual projects to improve workflows and to share information across time zones.
The need to work in the now

To operate most efficiently, companies need to share and receive information as it happens while avoiding information silos that can develop within teams.

For example, when managing multiple real estate properties across the globe, communication is paramount. Often-times barriers such as distance and travel can inhibit knowledge sharing, thereby delaying important decisions that can affect the bottom line.

Many of the tools available today allow teams to communicate with one another, but the experiences can seem disjointed or inadequate. Organizations require a solution that removes the inefficiencies that often result from the use of disparate collaboration technologies, and instead provides the organization with an experience that is simple, intuitive and easy to use.
Changing how people work, travel, meet

Webex Teams is the communications tool that can help your teams work at the same speed as your business.

Consider again the example of a global real estate company. Collaboration via laptop, tablet or smart phones, can be done instantly, allowing teams to join a meeting from virtually anywhere in the world, whether in the office or on the road. Adding video to these meetings allows team members to feel like they are in the same location, further improving the exchange of ideas.

When managing properties it is essential to have each location and its associated projects organized and available across the team. Webex Teams enable companies to create a specific Webex Team Space for each location and project to house all related documents and communications.

With each Webex Team Space, team members can not only message individuals or groups, but they can also share information related to that project instantly and receive near real-time notification when team members have read/received it. And all conversations remain within that space and are accessible through the cloud, creating a timeline and record of progress. Adding Webex Hosted Calling from Verizon can make the solution even more complete, providing your teams with reliable voice capabilities across more than 100 countries.
Cisco Webex Board

The Cisco Webex Board is an innovative addition to the collaboration toolkit – a wireless presentation screen, digital whiteboard and audio and video conferencing system, all in one. Webex Board helps teams collaborate in physical meeting rooms, and securely connect to virtual meeting spaces to facilitate continuous workflow before, during, and after everyone has left the physical conference room.

For a global real estate company, managing properties often requires groups to collaborate on projects instantly – such as viewing documents on which decisions are needed. Organizations can instantly share documents in a Webex Space so team members can access and view them on their mobile phone. And with the Webex Board, team members can share and review those with interested parties located around the world.

Technology that’s human

Today, companies recognize the success of their team is vital to success of their business. But to make the most of what they have, teams need tools that are effective and easy-to-use. For our global real estate firm, this approach and use of collaboration tools such as Cisco Webex Teams helped increase the productivity and collaboration of their teams.

For more information, please contact your account representative, or visit meetwithease.com