Your business is constantly evolving, so you need a phone and collaboration solution that can keep up. Verizon has you covered now and into the future.

One Talk is a mobile-first business phone solution built for how you work today—connect with customers, employees and others in the office or on the go. Easily manage over 50 flexible business and user features from the Verizon One Talk web portal or mobile app.

One Talk includes multiple user device options:

- **Smartphone Native Dialer.** Connect mobile employees to the office and customers from their smartphone native keypad—all over the reliable and award-winning Verizon network

- **Desk, conference, and cordless Voice over IP (VoIP) phones.** Enhance calling and collaboration with a range of VoIP phones and accessories for your office-based employees

- **Mobile App for smartphones and tablets.** Enable employees using business-owned or personal smartphones and tablets (Android® and iOS) to access One Talk features from a single number

- **Desktop App.** Easily make and receive voice/video calls and SMS/text messages on your computer (PC or Mac®), similar to using your smartphone

One Talk has powerful features to enhance communications:

- **Anywhere calling.** Provide flexibility and a better calling experience with business-grade features like Caller ID and Simultaneous Ring

- **Easy collaboration.** Boost your employees’ ability to collaborate more effectively with messaging (chat, SMS and IM) and video conferencing from BlueJeans by Verizon

- **Engaging customer experience.** Connect callers to the people they need with features like Auto Receptionist, Hunt Group and more

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**Powerful features designed for how you work today**

- **Auto Receptionist**
- **Hunt Group**
- **Simultaneous Ring**
- **Conferencing Voice and Video**
- **Voicemail to Email**
- **Reporting and Analytics**
- **Mobile App**
  - iOS and Android
- **Desktop App**
  - Windows® and Mac OS
- **One number—multiple device options**
- **Desk phones**
  - Desk, conference and cordless
- **Calling Line ID Delivery**
- **Smartphones**
  - Native/Enhanced Dialer
### User features
- Anonymous Call Rejection
- Automatic Call Back
- Call Barge
- Call Forwarding
- Call Move
- Call Mute
- Call History
- Call Park/Retrieve
- Call Transfer (Direct or Consultative)
- Call Waiting
- Caller ID
- Caller ID Block
- Caller Name ID (optional additional cost)
- Call Return
- 6-way Conference Calling
- Direct to Voicemail
- Do Not Disturb
- Extension Dialing
- HD Calling
- Hold
- Intercom
- Line Sharing
- Multiple Line
- Redial
- Remote Call Pickup
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Shared Call Appearance
- Simultaneous Ring
- Text Messaging (SMS/MMS)
- Video Calling (one-to-one)
- Voicemail (Audio, App or Voicemail to Email)

### Business features
- Account Codes
- Auto Receptionist
- Boss/Admin Line Bridging
- Business Directory for Desk Phones
- Busy Lamp Field
- Caller Line ID Delivery
- Call Queue
- Custom Ringback
- Group Call Park
- Group Forwarding
- Group Management
- Hunt Group – Voice and SMS (with Mobile App)
- International Authorization Codes
- Mobility
  - Native Dialer
  - Mobile App (Android or iOS)
  - Desktop App (PC or Mac)
- Music/Message on Hold
- Pre-alert Announcements
- Custom Ringback
- Remote Barge-in
- Remote Group Pickup
- Reporting and Analytics
- Scheduling
- Virtual On-Net Extensions

### Learn more:
To learn more about One Talk, please contact your Verizon Business Account Manager or visit onetalk.com.